

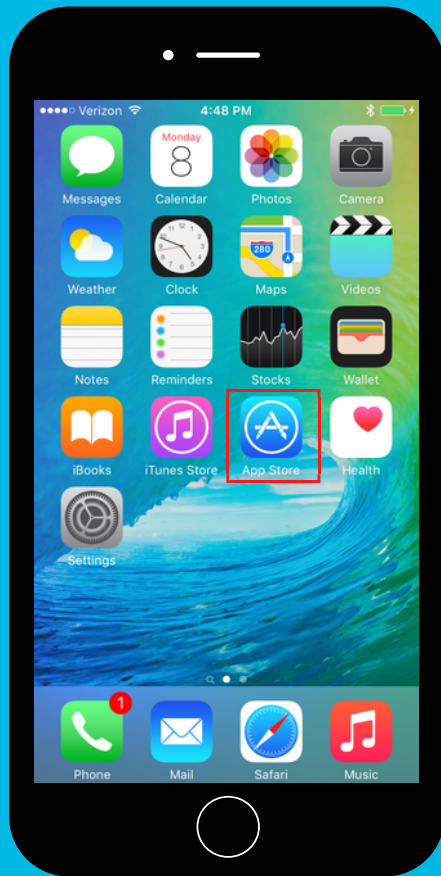


# STEPS TO ENROLL



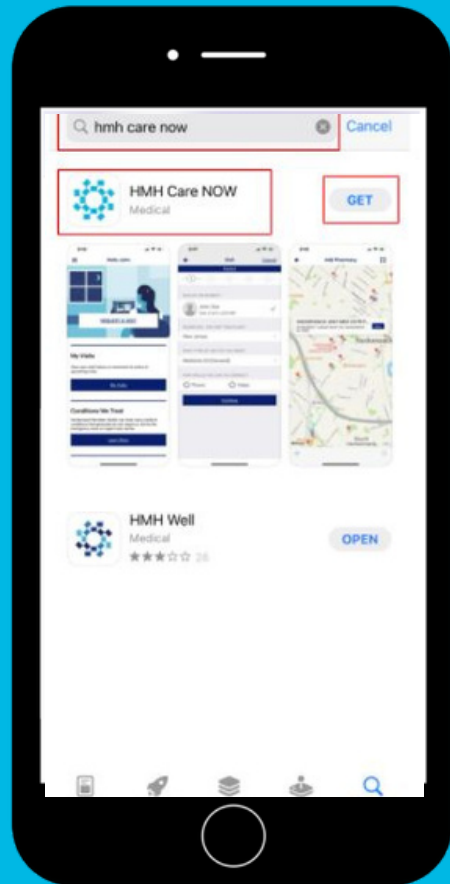
The **new HMH Care NOW app** offers no-cost urgent care video visits with doctors for all HMH team members currently enrolled in Hackensack Meridian Health benefits and their enrolled dependents. You will need to download and enroll in the new HMH Care NOW telemedicine app using **your personal email address.**

1



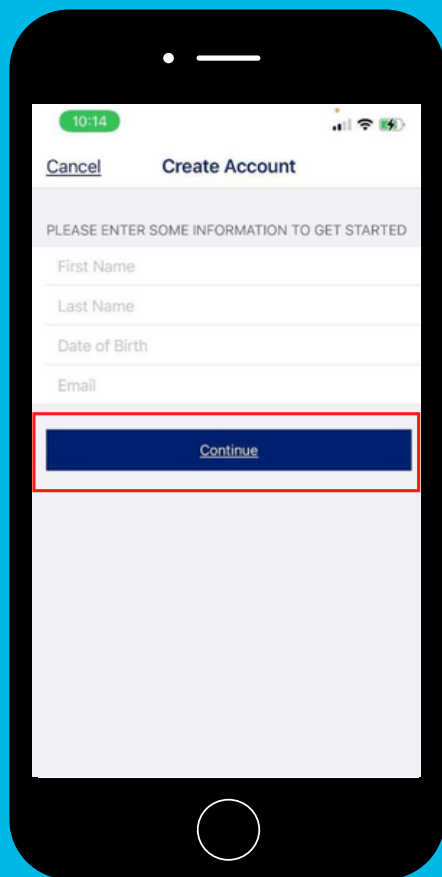
Go to the App Store on your device (or visit HMHCareNOW.org from a computer).

2



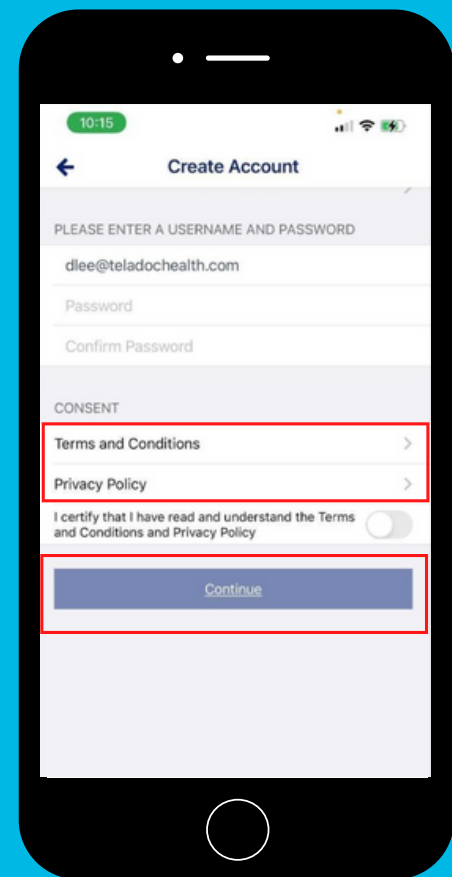
Type in the search bar "HMH Care Now" and download the app.

3



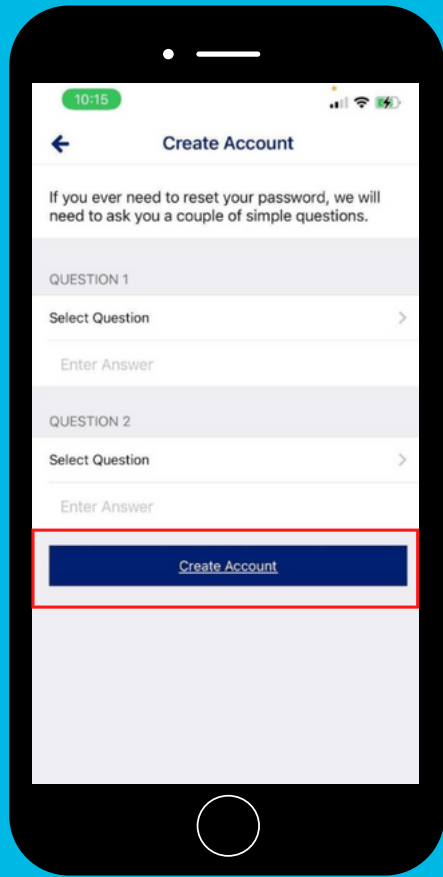
Fill out First Name, Last Name, Date of Birth, and your personal email address. Click **Continue**.

4



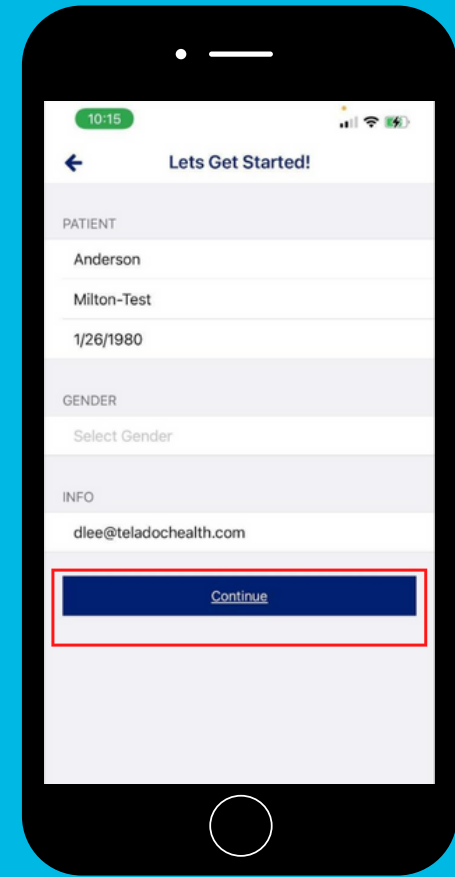
Enter a username (or keep email as username) and create a password. Keep this information in a safe place. Check the terms and conditions and Privacy Policy and click **Continue**.

5



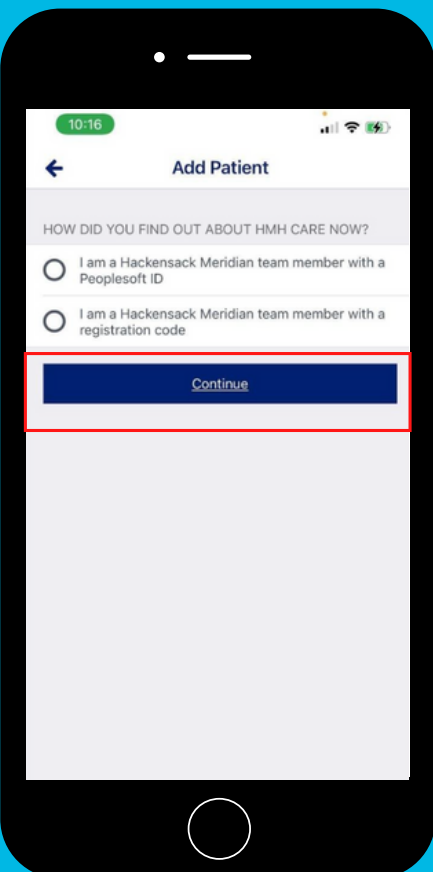
Choose and answer 2 security questions. Click **Create Account**.

6



Select gender and click **Continue**.

7

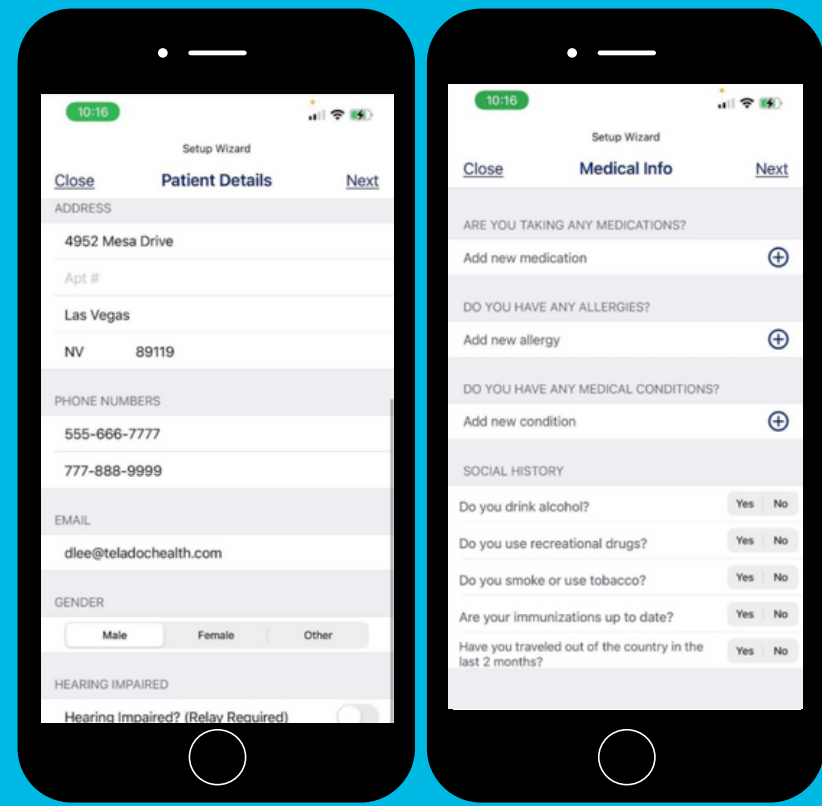


Note: If you have a **PeopleSoft ID**, are enrolled in HMH benefits and want to register for yourself or your enrolled dependent, select "I am an HMH team member with a Peoplesoft ID". If you have a Peoplesoft ID and are enrolled in HMH benefits, you will **not** need to enter a registration code or a coupon code to receive free visits.

If you **do not have a PeopleSoft ID**, but are enrolled in HMH benefits and want to register yourself or your enrolled dependent, select "I am an HMH team member with a registration code". Enter the one time registration code "CARENOW2022" when prompted to receive free visits.

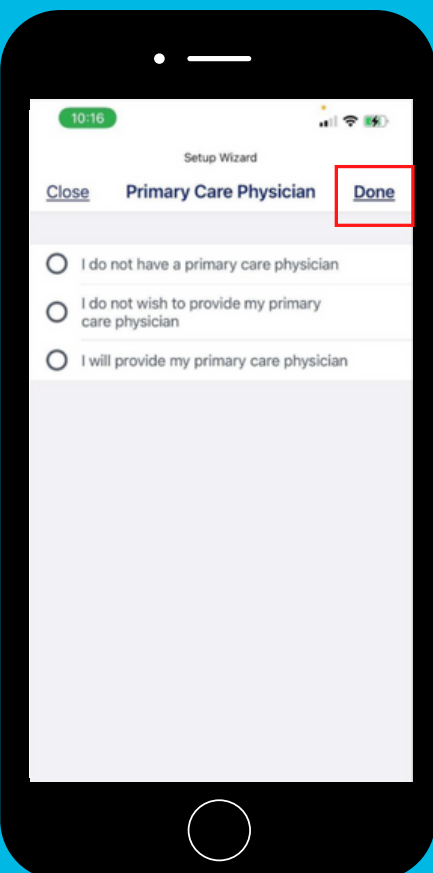
Choose the appropriate answer and click **Continue**.

8



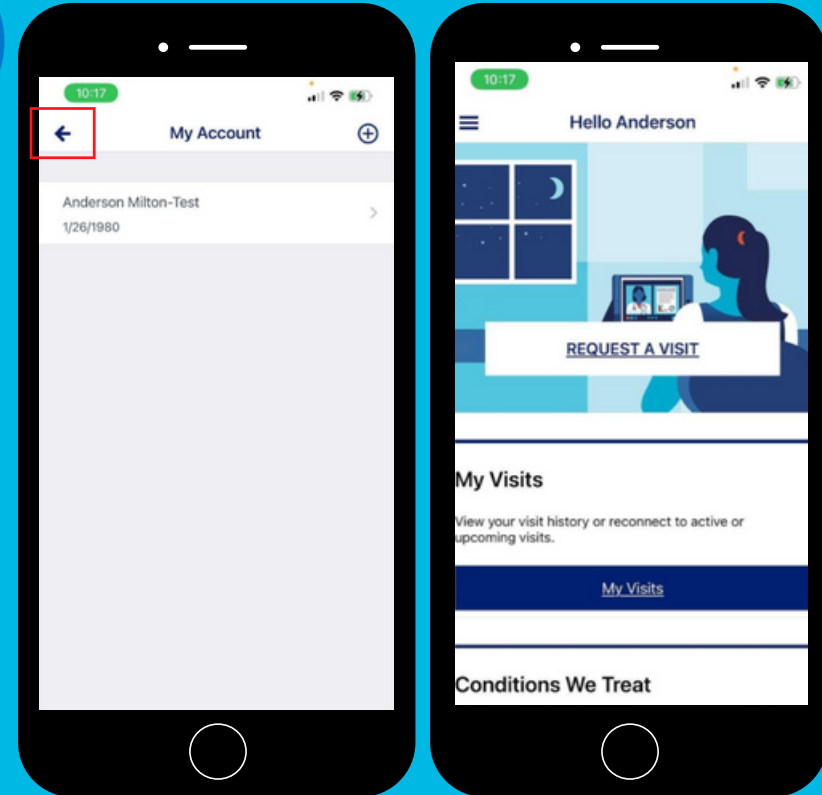
Fill out patient & medical information.

9



Choose the appropriate answer regarding Primary Care Physician and click **Done**.

10



Choose the **go back** icon in the top left corner and begin to **Request a Visit**.